



Dista Collect

Increase Debt Resolution and
Boost Collections with a
Location-first Unified Debt
Collections CRM



The Dista Collect Impact

90%

Collections
Throughput

25%

Higher True
Visits

87.5%

Higher Agent
Productivity

100%

RBI and Audit
Compliance

AI and
Location-based
Case Allocation

Beat Plan and
Audit Trail

Customer 360°
View

Productivity
Nudges

Cash Collection
and
Reconciliation

Static and
Dynamic
Allocations

Authentication
and
Authorization

Disposition
Tracking

Settlement
Workflows

Integrated
Digital Channels

Campaign
Manager

Initiate
Repossession

Tracing
Management

Repo
Assignment and
Approval

Stock & Disposal

Yard
Management

Incentives

Gamification

Telecaller Audit
Logs

Bot/Chat/Voice
Integrations

Integrated
Calling

Management
Module

Key Benefits



Derive Powerful Insights

Visualize delinquent accounts, agent coverage, recovery hotspots, and risk-prone regions in real-time to make informed, strategic decisions.



Contextual Customer Engagement

Strengthen agent-customer interactions with personalized engagement powered by repayment history and loan type.



Optimize Case Allocation

Use AI and location intelligence to assign the right cases to the right agent, based on repayment history, proximity, and behavioral insights.



Resource Forecasting

Make informed decisions with insights from territory-level agency performance. Run visit simulations to balance agent workloads and guide hiring recommendations.



Boost Field Productivity

Empower collectors with a unified field app for real-time data access, task updates, and on-the-go customer interaction tools. Collect faster with one-click payment links, settlement initiation, and digital updates.

Our Customers



✉ contact@dista.ai
🌐 www.dista.ai

