



Google Cloud  
Partner

# Dista Service

Effectively Manage your Field  
Force to Enhance Productivity and  
Customer Satisfaction

99%

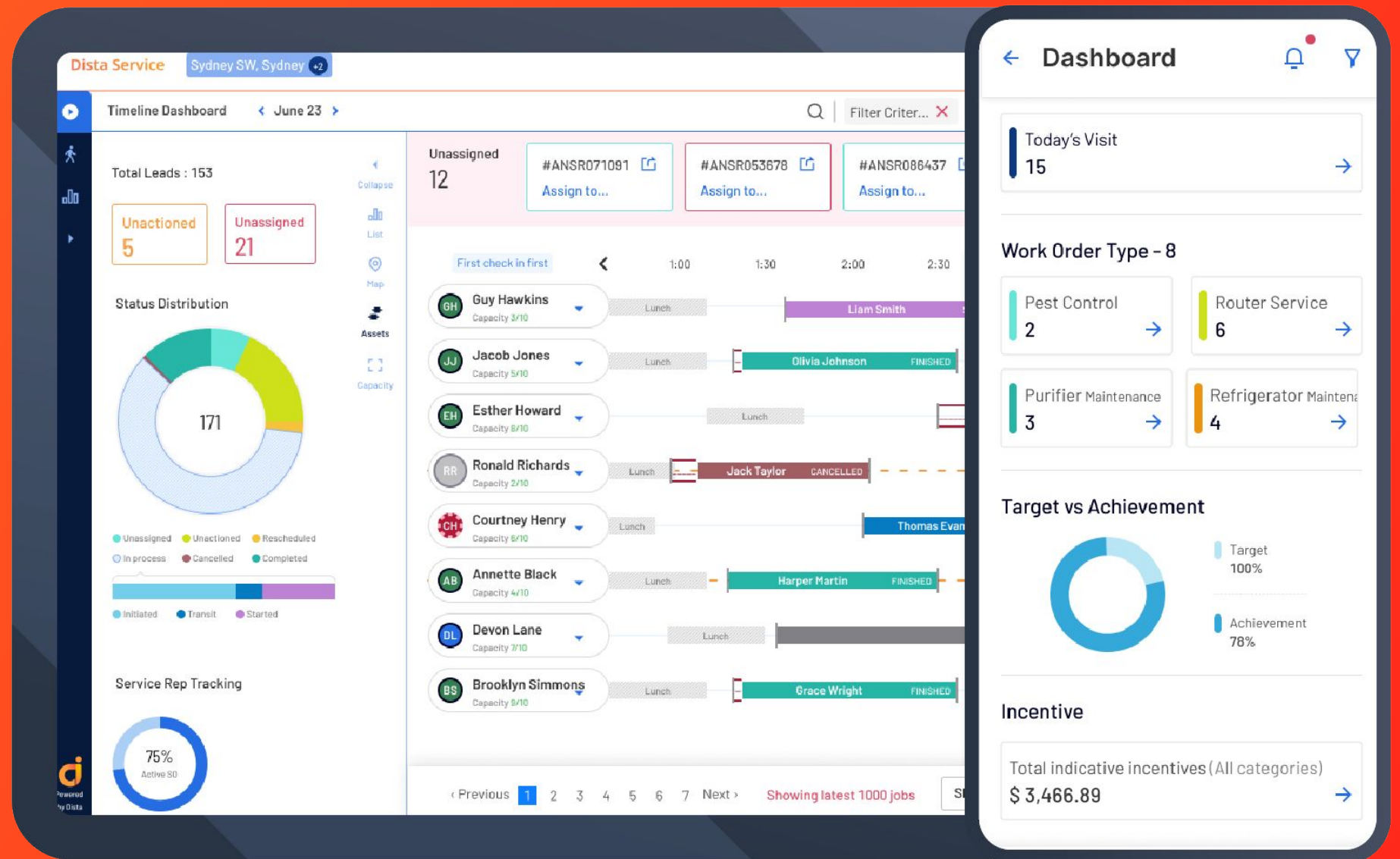
SLA  
Adherence

73%

First-time  
Fix Rate

43%

Increase in  
Jobs Per Day



Operations  
Dashboard

Auto  
Calculate  
Capacity

Contextual  
Nudges

Virtual Chat

Surge  
Pricing

Knowledge  
Articles

Configurable  
Workflows

Customer  
Feedback

Contract  
Management

Customer  
Mapping

Route  
Optimization

Inventory  
Management

Expense  
Management

Boost TAT  
and FTFR

Contractor  
Management

OTP-based  
Handshakes

Dispatcher  
Console

Skillset  
Management

Configurable  
Business  
Rules

Inventory  
Tracking

Real-time  
Visualizations

Field  
Technician  
Tracking

Mobile  
Office

Leave  
Management

Auto  
Calculate  
Capacity

Auto  
Scheduling

Self help  
Customer  
Portal

Report Drill  
Downs

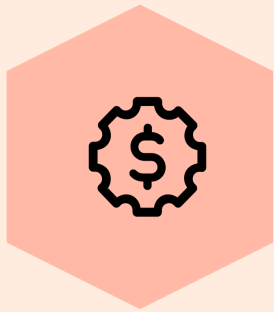
Tasks  
Tracking

Service Area  
Mapping

SLA  
Management

| Key Features                   | Dista Differentiators |
|--------------------------------|-----------------------|
| Auto Calculate Capacity        | ★                     |
| Dynamic Appointment Pricing    | ★                     |
| Auto Scheduling                | ★                     |
| Appointment Overbooking Engine | ★                     |
| Work Order Type                |                       |
| Self Help Customer Portal      | ★                     |
| Optimal Resource Planning      | ★                     |
| Surge Pricing                  |                       |
| Real-time Visualizations       | ★                     |
| Dispatcher Console             | ★                     |
| Tasks Tracking                 |                       |
| Operations Dashboard           | ★                     |
| Report Drill Downs             | ★                     |
| Custom Reports                 | ★                     |
| Contextual Nudges              |                       |
| Contractor Management          |                       |
| Configurable Workflows         | ★                     |
| Configurable Business Rules    | ★                     |
| Custom Configuration           | ★                     |
| Route Optimization             |                       |
| Field Technician Tracking      |                       |
| Mobile Office                  | ★                     |
| Gamification and Leaderboard   |                       |
| Leave Management               |                       |
| Expenses Management            |                       |
| Skillset Management            |                       |
| Customer Mapping               |                       |
| Service Area Mapping           | ★                     |
| Customer Feedback              |                       |
| OTP-based Handshakes           |                       |
| Virtual Chat                   |                       |
| Knowledge Articles             |                       |
| Inventory Management           |                       |
| Inventory Tracking             | ★                     |
| Role-based Access              | ★                     |
| Contract and SLA Management    |                       |

# More Products from Dista



Dista SALES



Dista DELIVER



Dista INSIGHT



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